

## OFCU Online and Mobile App Services Security Feature Update 3/2021



The recent update to our system will allow you to set more security parameters for your OFCU account. It is now easier to take advantage of our alert features by following a few simple steps.

Step 1: Register your device. Even though you may have registered your device in the past, you must complete this step to set up your account settings. An authentication code will be sent to you via text or email option, and the third choice added is to answer a challenge question. You need to register each device used in accessing your OFCU account.

This completes the registration process of your device. You should not receive the authorization message again for a registered device. You should only receive an authorization request when you log in from a new device. The added feature allows you to be notified if your account is attempting to be accessed from an unknown source.

Step 2: you will need to set up alerts and notifications. Doing so will give you peace of mind about your account while at home or on the road. There are only a few slight differences between a **desktop PC** and the **OFCU Mobile APP** when setting up the devices.

When you log into your **App** or **PC**, follow the diagram below to get started.

### **Go to notifications on the Mobile App menu.**

- **Push notifications to this device**

### **EAlerts if you are on the PC menu.**

- Click on **Go To Notifications**—accept the following options.

#### **Email Notifications (Make sure your correct email is on file.)**

##### **Enable Checking and Savings if applicable (save)**

- Scroll down to **more options**

- Scroll down to **additional settings**.

##### ***We encourage you to accept all alerts available.***

*(sorry, credit card notifications are not available – we don't issue credit cards)*

- **Enable New Device Notifications**

*New device notification allows you to see if an unauthorized person is attempting to access your account.*

- **Enable Direct Deposit Notifications**

**Then save again when you go - back.**

**- Update at the bottom of the screen.**

You can add text message options by adding your phone number in the following format to your email notifications. See format examples below.

AT&T <Phone Number>@txt.att.net **example: [5735551212@txt.att.net](mailto:5735551212@txt.att.net)**

Sprint <Phone Number>@messaging.sprintpcs.com

Verizon <Phone Number>@vzvmg.biz

T-Mobile <Phone Number>@vzvmg.biz

**While you are on the screen to manage your email address, you can also sign up for e-statements.** Signing up for e-statements will keep your statement copies organized and easy to access for future reference without all the hassle of storing paper statements. Please speak to a Member Service Representative for assistance, questions, or concerns